Package Selection and Implementation

Products Evaluation: Norkom and Actimize

A major financial services firm sought to evaluate options for integrated compliance alert management and security case management. As the firm had installed both Actimize RCM and Norkom EIM for processing various elements of its business, it sought to compare and assess each platform for viability as a single vendor solution.

Approach

Katahdin Solutions provided a comparative assessment of the similar platforms combining our hands-on experience, client experience, and vendor input. During the engagement, we:

- Captured key processing and architectural requirements and related drivers
- Defined integrated alert and case processing flows and dimensions
- Assessed each platform's ability to meet over 100 requirements criteria
- Evaluated each platform's customization, configuration, and integration features as a further dimension for evaluation
- Defined potential operating transition scenarios for alternative implementation approaches.

Our work was presented in detailed assessment deliverable.

Results

This assessment was instrumental in determining the firm's future integrated alert and case processing technical strategy.

Through information technology and advisory capabilities, Katahdin Solutions provides consulting services to organizations seeking to achieve greater efficiency and value from their project delivery and compliance initiatives.

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